



MISSOURI

Department of Labor & Industrial Relations

2022 Version 1.2



ASPIRATION

We will promote economic vitality, safety, and fairness
for Missouri's businesses and workers

THEMES

Growth

Foster a business environment to support
economic development

Safety

Prevent injuries and save lives on the job

Opportunity

Invest in our workforce for today and
tomorrow

INITIATIVES

- Implement a Process for Virtual Inspections
- Web Portal Project Phase 2: Process Reengineering

- Implement De-escalation/ Secondary Trauma Protocol and Training for Handling Threatening Calls
- Implement Improvements to Building Security
- Enhance Field Staff Safety
- Implement Youth Farm Safety Training

- Ensure Consistent Implementation of Succession Planning Process (Pilot of One Position Per Division)
- Update Guidelines and Template Used by DOLIR for the Development of Standard Operating Procedures
- Improve Usability of External Electronic Forms
- Establish DOLIR QPS Team to Focus on Embedding of DOLIR Values into DOLIR's Culture
- Revamp the Onboarding Process for New Employees and Supervisors